

# WI-23-01 Packing Instructions

Revision: 3 DRAFT Date: 25 October 2013

These packing instructions are applicable for all shipments of redundant hardware from and to Arrow Value Recovery EMEA and subsidiaries (Arrow).

### **General Instructions**

- Always shrink wrap pallets and preferably also apply strapping and/or security tape
- Use corner protection when appropriate.
- Make sure that pallets that will be shipped to outside Europe carry the IPPC logo



- Label any shipping unit (pallet, box, container, etc) immediately after packing.
  - Inbound shipments shall be labeled with the 'Inbound Labels' as provided by Arrow.
     If these labels are not available then each shipping container shall be labels with at least: Arrow Load number and the name and address of the Arrow site where it will be shipped to.
  - Outbound shipment shall be labeled with the 'Sold' labels

## Packaging instruction per product type

### **Producttype Example** Instruction TFT Monitors with Put video cable and (if present) power slotted box cable around stand (preferred) Loose stands and cables in separate box on the pallet 2 Monitors may be placed inside one slot, but the panels shall not face each other Stacked up to 2 layers On outbound: 22" and up of grade A and B shall be individually packed in bubble wrap before placing in the slotted box



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| TFT Monitors without slotted box  | <ul> <li>Bubble wrap each flat screen</li> <li>Pack flat screen in a box</li> <li>Stack packed boxes up to 4 layers max.</li> </ul>  |
|-----------------------------------|--|
| Desktops PC's Workstations Towers | <ul> <li>Stacked up to 10 layers max.</li> <li>Cables, keyboards, mouse etc. packed in separate boxes</li> </ul>   |
| Notebooks (1) Individual          | <ul> <li>Bubble wrap the notebook or put it in a bag</li> <li>Put notebook and components in a box</li> <li>Stack boxes up to 4 layers max</li> </ul>  |
| Notebooks (2) Bulk                | <ul> <li>Put the notebooks including adaptors in box</li> <li>Maximum of 26 notebooks per box</li> <li>Close full box with a lit</li> <li>Maximum of 3 boxes per pallet</li> <li>Bags and other components in separate boxes on top of the pallet</li> </ul> |
|                                   |  |



| Printers     | P0019378 | <ul> <li>Max 3 layers on a pallet</li> <li>Components (power cables, printer cables) in separate boxes on top of the pallets</li> </ul> |
|--------------|----------|---|
| Server racks |          | <ul> <li>Server (pallet) to be plastic shrink- wrapped</li> <li>If not on wheels, then should be palletized</li> </ul>                  |

### **Roll container instruction**



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Arrow has special roll containers in which maximum 32 notebooks can be stored and transported.

The advantages of the use of roll containers:

- -storage in bufferpacks
- -lockable
- -better protection during transport
- less chance on damages during internal transport

#### Instructions:

- Use the smaller type of slotted boxes for notebooks that can contain 16 pieces.
- Pack per instructions for bulk notebooks.
- Stack maximum 1 box per shelf
- Desktops shall be placed flat on the shelf and stacked. The sides of the roll container shall be covered with carton.
- Using the roll containers for monitors is not standard. If monitors are transported in roll containers then they shall be individually packed before placing into the container.
- The roll container shall be closed with a padlock and/or uniquely numbered ty-rap. The requirements for inbound shipments are on the Asset Collection Form. If ty-raps are used on inbound then the unique number shall be written on the Asset Collection Form and the customer shall sign off on this.